

BASEMENT SUMP & PUMP SERVICING

LOOKING AFTER YOUR BASEMENT

Stonehouse Property Care operates at the leading edge of the waterproofing industry using the most advanced and effective products available for the specialist work we carry out.

To ensure your waterproofing system continues to function efficiently, we strongly recommend that you have it regularly inspected and serviced.

These periodic visits also give us the opportunity of monitoring your installation and offering any advice on recent upgrades that would benefit your system.



MAINTENANCE SERVICE

We offer a **full maintenance service** operated directly by the Stonehouse Property Care team and if possible, an operative who was involved in your works. You will be advised on how regularly your system should be checked at the time of completion, this will vary depending on the conditions under which the pumps are working. Our records will alert us that we need to revisit your property and we will then call to book an appointment which is convenient to you.

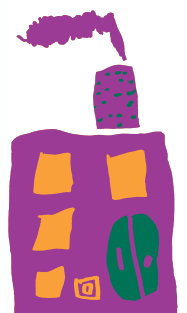
The maintenance service includes:

- Removal of the pump unit.
- Thorough cleaning of the pump and sump chamber and de-scaling.
- Full check of alarm and back-up system.
- Inspection of perimeter drainage.
- Renewal of alarm battery and any parts as necessary.

We offer this service solely to our clients and for the systems we have installed.

We recommend that you do not undergo any repairs or maintenance yourself or instruct anyone other than a qualified engineer.

We stress that if you wish to benefit from the long term installation guarantee, regular servicing of the system is essential.



EMERGENCY CALL OUT SERVICE

All subscribers to our maintenance service will automatically have the reassurance of our **emergency call out facility**. This means that if the alarm should sound or if you have any urgent concerns about the functioning of the pump system you can access a hotline to one of our fully trained operatives. They in turn will either offer advice over the phone or, if necessary, visit your property to correct the problem. Again we offer this service for complete peace of mind to our clients for the systems we have installed.



RECENT SYSTEM DEVELOPMENTS AND UPGRADE OPPORTUNITIES



Upgrade a single pump to a dual system in case of pump failure.



Stainless steel sump covers.



Mains alarm rather than battery operated alarm.



Battery back-up system with converter to run the pumps in the event of a power failure.



Higher capacity sump pumps.



Control panels (with the facility to alert you by telephone should a problem occur)

SERVICE COST SUMMARY

Standard Service (1 pump in 1 sump)	£180 + VAT
Dual Service (2 pumps in 1 sump)	£200 + VAT
Dual Service with Battery back-up	£220 + VAT
Double Sump Chamber Service (4 pumps in 2 sumps)	£320 + VAT
Double Sump Chamber Service each with Battery back-ups	£380 + VAT

STONEHOUSE PROPERTY CARE LIMITED

Unit 3, Empstead Works, Henley-on-Thames, Oxfordshire. RG9 1UF

Telephone 01491 577560 Facsimile 01491 410168

email info@stonehousepropertycare.co.uk

www.stonehousebasements.co.uk www.stonehousepropertycare.co.uk